

ADDENDUM B

RETURN POLICY AND CANCELLATION NOTICE

- B.1 **CANCELATION OF A TRAVEL CLUB MEMBERSHIP.** All of our Travel Club Memberships are sold as a one month membership. Based on the travel club purchased, the customer or an IBO can have additional months of service for free. For example, the \$25 C-Club Membership cost the customer \$25 for their first month and we'll provide the customer 3 more months for free, the \$75 C-Club Membership cost the customer \$75 for their first month and we'll provide the customer 11 more months for free, the \$269.95 C-Club and I-Club Memberships cost the customer \$269.95 for their first month and we'll provide the customer 47 more months for free. Therefore, we offer a 30-day 100% money back guarantee on all Travel Club purchases, provided all refund requirements are met.
- b.1.1 Request the cancelation with verification within 30 days of purchase. (If the customer notifies Extreme Savings via email of their request to cancel, the request is not considered received until Extreme Savings has responded back to the customer with a verification email. If the customer calls Extreme Savings to request the cancelation, the verification email from Extreme Savings will constitute the request has been made. If the customer sends in a written request and the letter is not certified, the request is not considered received until Extreme Savings has responded back to the customer with a verification email.) Unless the customer has requested the cancelation with a certified letter, the verification email from Extreme Savings is the proof that the customer has requested the cancelation.
- b.1.2 The welcome kit and the Choose Your Vacation Certificates will also have to be returned and received by Extreme Savings within ten (10) days from the verification date, or the request to cancel is void.
- b.1.3 Within 10 days after all refund requirements have been met, Extreme Savings will refund the purchase amount back to the credit card that paid for the purchase.
- B.2 **RETURN OF PRODUCT UPON TERMINATION.** If you voluntarily terminate the Agreement, you may return Currently Marketable Products in your inventory for a refund. You may only return Products that you personally purchased from us for resale (purchases from third parties are not subject to refund). "Currently Marketable" means that the Products are returned within twelve (12) months of purchase and are in resalable condition; however, Products shall not be considered Currently Marketable if returned for repurchase after the Products' commercially reasonable usable or shelf life period has passed; nor shall Products be considered Currently Marketable if we clearly disclose to you prior to purchase that the Products are seasonal, discontinued, or special promotion Products and are not subject to the repurchase obligation. Upon receipt of Currently Marketable Products, we will reimburse you 90% of the net cost of the original purchase price(s) as otherwise required by law. Shipping and handling charges incurred by you when the Products were purchased will not be refunded.
- B.3 **RETURN OF IBS KIT UPON TERMINATION.** If you voluntarily terminate the Agreement, you may return the IBS for a refund if (a) you personally purchased it from us and (b) you return it within thirty (30) days of purchase. Upon receipt of the IBS Kit, we will reimburse you 90% of the net cost of the original purchase price(s), or as otherwise required by law. Shipping and handling charges incurred by you when the IBS Kit was purchased will not be refunded.
- B.4 **NO REFUND FOR SALES TOOLS.** We will not refund Sales Tools other than the IBS Kit as described herein.
- B.5 **RETURN OF PRODUCT—NO TERMINATION.** If you are not 100% satisfied with our Products, you may return them for a refund if neither you nor we have terminated the Agreement and the Products were purchased within thirty (30) days and are in resalable condition. The refund shall be 90% of the purchase price. Shipping and handling charges incurred by you when the Products were purchased will not be refunded.
- B.6 **REFUSED PRODUCTS.** If you order Products and then refuse delivery, your order is subject to the restocking fee and other procedures for returns herein, and we may charge you for the return shipping costs.
- B.7 **REFUND PROCEDURES.** To receive a refund, you must comply with the following:
- a. Obtain a Return Merchandise Authorization (RMA) number by calling the IBO Services department. This RMA number must be written on each carton returned. RMA's are valid for 30 days from the date of issue.
 - b. Proper shipping carton(s) and packing materials are to be used in packaging the Product(s) being returned for replacement. All returns must be shipped to Extreme Savings pre-paid. Extreme Savings does not accept shipping collect packages. The risk of loss in shipping for returned Product shall be borne by you. If returned Product is not received by the Company's Distribution Center, it is your responsibility to trace the shipment.
 - c. If you are sending Product that was returned to you by your Retail Customer, the Product must be received by us within ten (10) days from the date on which your Retail Customer returned the Product to you and it must be accompanied by a copy of the sales receipt you gave to the Customer at the time of the sale.
- B.8 **REFUNDS TO CUSTOMERS.** If you resell Product directly to your Customer, you must provide the Customer a full refund of all monies paid if the Customer returns the Product to you within thirty (30) days of the sales transaction.
- B.9 **CANCELLATION NOTICE.** You must give your Customer two copies of an official Extreme Savings sales receipt (one to keep and one to send). The sales receipt should be dated and show your name and address. The sales receipt must be in the same language that is used in the sales presentation. The cancellation notice appears on the sales receipt and must be given verbally by you when making a retail sale to a Customer. You must comply with its terms.